

EASY RETURNS & EXCHANGES

Your business is important to us! If you're not satisfied with your order you can return or exchange any item(s) within 30 days of purchase. Merchandise that has been washed, worn, or used may not be returned. Please see the full return policy for more information.

We're here to help, email help@zumiez.com or call 877-828-6929 to reach our Customer Care team.

IN-STORE RETURNS & EXCHANGES

The fastest and easiest way to return or exchange is always by visiting your local Zumiez store, find your store at zumiez.com/storelocator

All returns will be applied to the original payment method. Paypal orders cannot be refunded in-store.

OR

MAIL-IN RETURNS & EXCHANGES

Fill out the information below and enclose this completed form with the item(s) you're returning/exchanging.

Return shipping fees must be paid by the customer.

Items purchased within a Zumiez store must be returned to a physical store location in order to receive a refund.

ORIGINAL ORDER NUMBER: _____

RETURNED ITEM NUMBERS: _____

NAME: _____

PHONE: _____

RETURN

All returns will be applied to the original payment method, shipping charges are not refundable.

REASON FOR RETURN: Size Color Wrong Item

Other _____

EXPRESS EXCHANGE

Order your new item(s) online with standard shipping and provide the new order number below. When we receive your package we will refund the purchase to your payment method.

EXCHANGE ORDER NUMBER: _____

STANDARD EXCHANGE

List the desired item(s) below and we will process the exchange when your package is received. If we are out of stock on any items requested we will provide a refund instead.

DESIRED EXCHANGE ITEM: _____

USE THE ADDRESS LABEL BELOW FOR YOUR CONVENIENCE, POSTAGE IS REQUIRED. DON'T FORGET TO KEEP YOUR TRACKING NUMBER!



cut here & fill out your address below

zumiez

ATTN: Returns

Zumiez at West Edmonton Mall

8882 -170th St. STE 1163

Edmonton, AB, CA T5T 4M2