

# EASY RETURNS & EXCHANGES

Your business is important to us! If you're not satisfied with your order you can return or exchange any item(s) within 30 days of purchase. Merchandise that has been washed, worn, or used may not be returned. Please see the full return policy for more information.

We're here to help, email [help@zumiez.com](mailto:help@zumiez.com) or call 877-828-6929 to reach our Customer Care team.

## IN-STORE RETURNS & EXCHANGES

The fastest and easiest way to return or exchange is always by visiting your local Zumiez store, find your store at [zumiez.com/storelocator](http://zumiez.com/storelocator)

All returns will be applied to the original payment method. Paypal orders cannot be refunded in-store.

OR

## MAIL-IN RETURNS & EXCHANGES

Fill out the information below and enclose this completed form with the item(s) you're returning/exchanging.

**Return shipping fees must be paid by the customer.**

Items purchased within a Zumiez store must be returned to a physical store location in order to receive a refund.

ORIGINAL ORDER NUMBER: \_\_\_\_\_

RETURNED ITEM NUMBERS: \_\_\_\_\_

NAME: \_\_\_\_\_

PHONE: \_\_\_\_\_

### RETURN

All returns will be applied to the original payment method, shipping charges are not refundable.

REASON FOR RETURN:  Size  Color  Wrong Item

Other \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### EXPRESS EXCHANGE

Order your new item(s) online with standard shipping and provide the new order number below. When we receive your package we will refund the purchase to your payment method.

EXCHANGE ORDER NUMBER: \_\_\_\_\_

### STANDARD EXCHANGE

List the desired item(s) below and we will process the exchange when your package is received. If we are out of stock on any items requested we will provide a refund instead.

DESIRED EXCHANGE ITEM: \_\_\_\_\_

USE THE ADDRESS LABEL BELOW FOR YOUR CONVENIENCE, POSTAGE IS REQUIRED. DON'T FORGET TO KEEP YOUR TRACKING NUMBER!



cut here & fill out your address below

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

# zumiez

ATTN: Returns

Zumiez at Coquitlam Centre

2929 Barnet Highway STE 21232

Coquitlam, BC, CA V3B 5R5